

What?

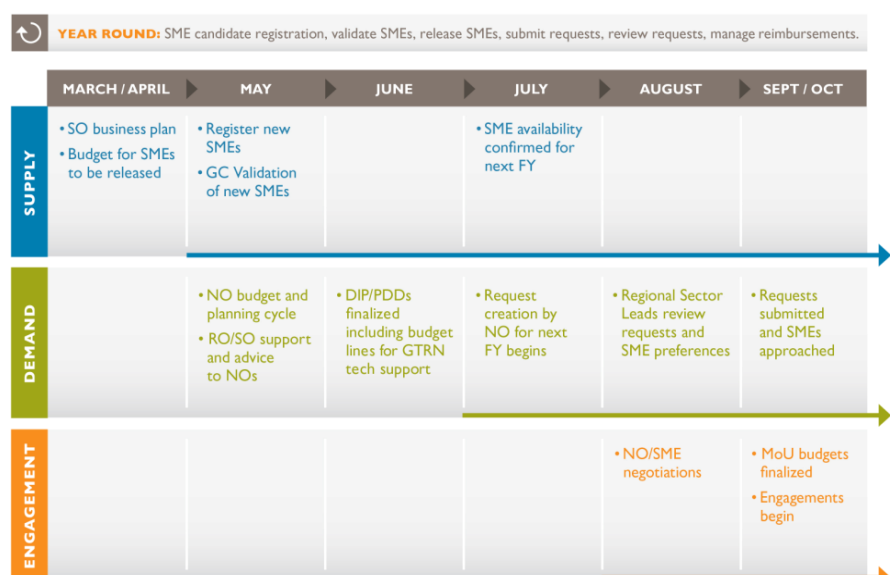
- ✓ The Global Technical Resource Network (GTRN) is a global register of Subject Matter Experts (both World Vision and external) whose expertise is pooled in one roster (database).
- ✓ The SMEs meet Global Standards and Competencies defined by our leaders and SMEs are validated and roster maintained by those leaders.
- ✓ The SME pool is accessed directly by National Office programmes and WV Emergency Response Administrators to engage SMEs, track engagements and provide evidence of learnings to contribute to partnership strategy.

Why?

- ✓ Right Knowledge, Right People, Right Time
- ✓ Contribute to evidence based learning
- ✓ Access to validated, global pool of expertise (both internal and external)
- ✓ Build Capacity where it is needed
- ✓ Strengthen DME
- ✓ Knowing where technical expertise is and know where to target
- ✓ Recognition of skills
- ✓ SME retention to WV programmes
- ✓ Enrich staff capacity through engagements
- ✓ Transparency of technical support
- ✓ Improve the agility and adaptive capacity of WV
- ✓ Improve efficient utilization of available resources
- ✓ Empowers National Offices to request technical assistance and chose the most suitable SME
- ✓ Dedicated system
 - Search for experts – who, where, how much, when
 - New request triggers support from Region
 - Automated workflow with email notifications keeps everyone informed
 - Track requests to support strengthening of key technical capacities

When?

- ✓ The Regional and National Office strategies reflect the need for technical expertise in each National Office
- ✓ Funds for acquisition of technical expertise are made available to National Offices through the regular budget cycle – with Support Offices.
- ✓ National Offices identify experts for strategic engagements early in the fiscal year
- ✓ Technical expertise is available throughout the fiscal year for requests



How?

- ✓ Work with funding offices to ensure National Office budgets include funds for technical expertise
- ✓ When a request for technical expertise is made, the regional sector lead for that technical area is notified (and maybe asked to review the request by the request creator).
- ✓ Once an SME is identified, the National Office negotiates directly with the SME to agree on the terms of reference, timeframe, and costs
- ✓ When an engagement is complete, both the SME and the National Office conduct an engagement review, which are available in the GTRN system (only accessible to certain user roles) for future reference.
- ✓ Work with NO technical experts to ensure they register on the GTRN system (gtrn.wvcentral.org) and make themselves available for engagements

For more information:

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<https://www.wvcentral.org/GTRN/Pages/default.aspx>